Administrative Offices
Congregation & Community Emergency Support
Interfaith Housing Coalition Friends in Action
114 W. Montgomery Avenue
Rockville, MD 20850
301.762.8682

Carroll House
Men’s Shelter
9615 Dewitt Drive
Silver Spring, MD 20902
301.587.7370

Community Vision
820 Dixon Avenue
Silver Spring, MD 20902
301.955.4473

Horizon House
301.208.4373

Interfaith Clothing Center
751 Twinbrook Parkway
Rockville, MD 20851
301.444.3796

Watkins Mill
301.955.8244

Becky’s House
301.932.4477

Wilkins Avenue
Women’s Assessment Center
12150 Wilkins Avenue
Rockville, MD 20852
301.770.2413

Supporting individuals.
Empowering families.
Transforming communities.

ANNUAL REPORT
2011
about Interfaith Works

Who We Are:
Interfaith Works is a 501(c)3 nonprofit agency and a non-sectarian interfaith coalition of more than 165 affiliated congregations of diverse faiths focused on helping our neighbors in Montgomery County, Maryland. We work to support individuals, empower families, and transform the community. Our programs shelter, clothe, and feed our neighbors in need and provide supportive services with the goal of helping them achieve self-sufficiency.

Our Mission:
To pursue social justice with an emphasis on identifying and meeting the needs of the poor by leading and engaging Montgomery County’s faith communities in service, education and advocacy.

What We Do:
Our direct social service programs provide food, shelter, housing, clothing, emergency assistance, vocational services, case management, mentoring and more. The goal of these services is to help families and individuals achieve stability and economic independence so they can lead successful and fulfilling lives as contributing members of the community.

For our neighbors in need, we are more than just a place to sleep and a warm meal. We provide clients with individualized case management, education and training, and mentoring—the tools they need on the road to independence.

We are the voice of the poor in our community, working collaboratively as advocates to ensure our low income and homeless neighbors can lead lives of dignity. We educate people in the community about the poverty that exists in our county to engage them in this social justice work.

By the Numbers:
It costs approximately $73,000 for a family of four to live without subsidies in Montgomery County

982 people, on any given day, are homeless in Montgomery County

60,000 people in Montgomery County are living below the Federal Poverty Level

20,381 of our homeless and low-income neighbors were served by our programs in FY2011 and received: shelter, food, housing, clothing, job training, and more

6,000 volunteers work in our programs each year
In every community, whether large or small, there are people who lead in their community in easy and difficult times. — Donna Shalala

Dear Friends:

We are proud to present our annual report for Fiscal Year 2011. We mark our 40th anniversary year in 2012 — what a journey! As we move forward to serve more people over the next 40 years, we must thank all of our faithful supporters. Without you, we could not have arrived at this historic point. You have helped us come this far, and without your support, this work would not be possible.

Through your faithful support of Interfaith Works, you ensure your neighbors are not alone on their respective journeys — some seeking to escape homelessness, others trying to make it past challenges that have made it nearly impossible for them to provide for their families or themselves. Your wise investment in Interfaith Works shows your faith in the promise of better days for our clients.

At Interfaith Works, we are here to help lighten the burdens of those who face daunting life circumstances: homelessness, poverty, hunger, abuse. Our work is most rewarding when we help those who feel lost overcome the challenges that seem to block the road ahead, so they can find pathways to a better life. We have proudly led the charge to face injustice with love for 40 years and we will continue to do so until there is no longer a need.

On behalf of the Interfaith Works Board, staff and clients, we take this opportunity to tell you that we could not face these issues head-on without you, our generous benefactors. So thank you for being a part of this rewarding journey.

In spirit of service,

C. Marie Henderson
Executive Director

Leslie Klingensmith
Board Chair

C. Marie Henderson, Executive Director

Leslie Klingensmith
Board Chair

BOARD MEMBERS

Mary Ann Sestili, Ph.D.
Chair
Charlene E. Le Fauve
Secretary
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Chair, Development
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Vice Chair, Membership and Advocacy Committee
Pastor Leslie A. Klingensmith
Chair, Nominations/Programs, Past Board Chair
Jessica Nickel
Vice Chair, Membership and Advocacy Committee
Farley Price
Chair, Programs
Linna Barnes
Joseph T. Bell, Jr., CPA, PFS, CFP
Charles Carr, CPA
Mary Fehlig
Anna M. Gemolas
Debra Liverpool
Christopher J. Mathews
Cheryl Lee-Pow
Christabel Sampson
Thomas M. Sherman
Neal Simon
Jeanne Wolfson
C. Marie Henderson, Executive Director, ex officio

SENIOR STAFF

C. Marie Henderson, Executive Director

Monica Barberis-Young, Program Director, Friends in Action and Interfaith Housing Coalition
Priscilla Fox-Morrill, Program Director, Homeless Services and Housing
Charlotte Garvey Corbett, Volunteer and Community Outreach Coordinator
Nina Golding, Director of Development
Jennifer Lee, Senior Accountant
Rev. Dr. Rosetta Robinson, Program Director, Congregation and Community Emergency Support
Sabrina Wilson, Program Director, Interfaith Clothing Center
Becky's House provides a safe and secure environment for up to 8 senior women, many of whom have been homeless for years—living on the streets for decades—with no place to go. The program provides case management and 24-hour staff to meet the needs of the women who call this home. The case manager is a licensed social worker who develops an ongoing service plan to optimize each resident's independence. The residents enjoy field trips to movies, lunch, museums, and other fun outings away from home.

Community Vision provides day programs for chronically homeless adults. The programs include intensive case management, vocational services and recreational and therapeutic groups, such as Art Therapy and Expressive Writing. CV provides housing assessments and referrals, mental health and substance abuse treatment, meals, laundry, and showers. Each winter and summer, CV also provides seasonal emergency shelter.

Wilkins Avenue Women’s Assessment Center, located in Rockville, provides emergency shelter and three meals a day for 65 single, adult women. Case managers meet with the women to provide clinical assessments and connect the women with housing, medical, mental health and social services to help them achieve self-sufficiency.

Carroll House Men’s Shelter in Silver Spring provides transitional housing for 32 homeless men. Using case management and referrals, the shelter staff helps residents gain independent living skills. The facility also provides breakfast and dinner for the men, as well as kitchen and laundry access.

Horizon House provides permanent and supportive housing for formerly homeless adults in group homes. Clients work with case managers to make the changes necessary to achieve self-sufficiency. Within three years, more than 90 percent of residents move to more independent housing. Horizon House is part of the Hope Housing Project of Montgomery County Coalition for the Homeless.

Watkins Mill shelter in Montgomery Village empowers up to eight women with mental health disabilities to maintain mental and physical health while they prepare to move to more permanent housing.

Ron says he came to Community Vision in ‘crisis mode.’ With a career as an administrative assistant, he never thought he'd find himself homeless. But in August, Ron lost his job, and with no income, he could no longer afford to pay rent on his apartment. After coming to Interfaith Works, Ron found a safe place to live at an emergency shelter. But Ron received much more than shelter from Interfaith Works. He’s been brushing up on his interview skills and revamping his resume with the help of Community Vision’s Vocational Services Program. Although he is still looking for full-time work, Ron is confident he will find the job he wants. Ron also took advantage of the health services offered by Community Vision. He found out he has diabetes, which he is now treating with changes to his diet and medications. Community Vision, Ron says, was his “all-inclusive safety net.”

In November, the Men’s Emergency Shelter on East Gude Drive referred Sherman Jackson to the Interfaith Clothing Center (ICC). Sherman was motivated to get out of the rut in which he found himself, and the ICC gave Sherman the tools to turn his life around. Sherman met with Deb, who counseled and supported him. He picked up some new clothes, and worked to overcome his substance addiction. Deb helped Sherman enroll in classes to obtain his Commercial Driver’s License (CDL) to make himself employable following his recovery. His perseverance and dedication to his courses were remarkable; he traveled three hours a day by public transportation to get to these classes.

Sherman credits the staff at the ICC for their crucial role in his recovery. He meant so much that the staff sat down and talked to him: they were genuine, caring, and encouraging. Deb gave Sherman the poem “Attitude is Everything,” which he now carries with him everyday. Sherman recently received his CDL and has since found a job.
Interfaith Housing Coalition is a 501(c)(3) subsidiary of Interfaith Works that supports families in 26 units across the County. IHC also provides intense case management and life skills training, such as how to manage cash-flow and budget to achieve self-sufficiency.

Friends in Action creates a network of people from different faiths and ethnic backgrounds to provide caring outreach to families in our community. Volunteers are connected in a supportive, mentoring relationship with a family in need. Mentoring teams work with the families for one year on skills such as parenting, budgeting, home management, and job searches.

The Interfaith Clothing Center provides qualified low-income families with clothing and home goods free of charge, allowing them to use more of their resources on food, rent, utilities, medicine, and other basic needs. The Center is also responsible for the School Supplies Program, which supplies children in need with backpacks filled with school supplies each school year. The Welcome Baby Program at the ICC provides new and expectant mothers with baby items.

Congregation and Community Emergency Support works with neighbors in financial crisis to provide a safety net. The Hand to Hand and Unmet Needs programs prevent evictions and utility cutoffs through loans and grants. The program provides struggling families with interest-free loans that are repaid in cash or through volunteer service, and distribute cash grants for emergencies, such as unpaid medical or utility bills.

The holidays are supposed to be a time of joy and reflection. Unfortunately, for many families in Montgomery County, the holiday season brings financial struggle and unfulfilled promises. Kimberly Young can attest to this. Last Christmas, she could not afford to buy her 10-year-old twin sons any gifts, much less the video games they had specially requested. Every time they asked about their video games, she told them, “Let’s pray every night for this gift.” A few weeks before Christmas, Kimberly went shopping at the ICC and asked the staff there if they had any video games for her sons. A donor had just come in with a box full of video games, which Kimberly took home to wrap.

The clothing center, along with IW’s many other programs, create opportunities for others to become independent.

- 2011 New Grantor

**MEET KIMBERLY**

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**Education and Advocacy**

**Education & Advocacy Committee:** The members of our Education and Advocacy Committee are our voice in the community, helping to educate, organize, and mobilize our residents behind issues that affect our most vulnerable. With our state and county government facing serious budget shortfalls this past year, the committee faced the dual challenge of advancing our traditional legislative priorities while working to mitigate the harm of cuts to our funding.

**Help the Homeless:** Each year, Interfaith Works collaborates with schools, congregations and businesses to hold nearly 50 Help the Homeless mini-walks to focus on the issue of poverty and homelessness in our community. In addition to raising awareness, the program is a great opportunity to engage youth in the issues and the need for community service.

**Safety Net Coalition:** Interfaith Works takes a lead role in this organization of more than 70 human service providers that work together to raise awareness, advocate to elected officials and partner to achieve advocacy goals.

- 2011 New Grantor

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Safety Net Coalition: Interfaith Works takes a lead role in this organization of more than 70 human service providers that work together to raise awareness, advocate to elected officials, and partner to achieve advocacy goals.

3,300 neighbors avoided eviction, stayed utility cut-offs, and paid for medicine and food through counseling, resources, referrals

13,583 men, women, and children were served at the Interfaith Clothing Center

$3.13 mil of goods donated and distributed at the Interfaith Clothing Center

Empowering Families | 7
Laurie came to IW’s Vocational Services Program unemployed, but with a dream to become a Pharmacy Technician. To reach her goal, Laurie realized that she first needed to secure steady employment. Once employed, she would be able to take advantage of grants and tuition assistance loans offered by the Vocational Services Program to earn her Pharmacy Tech Certificate. After completing the Job Readiness course, Laurie was confident enough to begin working one-on-one with her vocational counselor, who helped her develop her resume, write cover letters and apply for positions.

With a steady job, Laurie enrolled in courses towards a pharmacy technician certificate at Montgomery College. She graduated and is now working at a Rite Aid Pharmacy. After a year, she will be eligible to apply for a pharmacy tech position at a hospital. Her long-term goal has now expanded even further—to become a pharmacist.

Elaine Rose has been volunteering with Interfaith Works for about a year. A life-long volunteer, she was searching for an opportunity where she could use her expertise in resume and cover letter writing to help people in need. She found that opportunity with the Vocational Services Program at Community Vision in Silver Spring. Elaine enjoys helping people find work. “Jobs are everything,” she says. “They are the foundation of self-esteem, happiness, and income; they are a component of a happy life. Unfortunately, many people do not understand how to look for work and how to put their best selves out there,” she notes. “That’s where Elaine steps in.”

“Most people think a resume is just a job description and think they have to put in everything they’ve ever done.” But Elaine adds, “I tell my clients that they should think of their resume as a brochure about you, it’s your advertisement. Be proud, brag, and show why you are different and qualified for the job.”

The most difficult document everyone will write is their resume, she says. “When I help someone write a good resume, I’m helping them talk about what they did right.” Elaine notes the clients she works with are in such distress and feel pretty down on themselves. “To get them to talk about themselves in a good way is a real gift to them.”

Meet Elaine Rose

Meet Laurie

The Vocational Services Program prepares clients for employment through job readiness classes, skills assessment, training in food service, computer skills, financial literacy, job placement, and support in the workplace, when needed. Clients work one-on-one with Vocational Counselors to hone their skills, identify trainings, develop resumes, practice before interviews, and secure and maintain jobs.

128 people utilized our job counseling and vocational services, leading to 71 job placements. Of those placements, 63 are expected to be long-term.

6,000 volunteers work in our programs each year

$180,000 in emergency grants and loans were provided to families and individuals in financial crisis

22,000 hours of service were provided by volunteers

Communities transforming

2,100 filled backpacks were given to at-risk children
Donate
We are a 501(c)(3) non-profit organization registered with the State of Maryland. Gifts to Interfaith Works are tax deductible, as allowed by law. Donations can be designated to support particular programs or made as unrestricted gifts. For information on how to give gifts of securities, real estate and personal property, life insurance or bequests, please contact our Director of Development at (301) 315-1092.

Workplace Campaigns
Interfaith Works participates in the United Way (#8230) and Combined Federal Campaigns (#77702) for private and federal employees and in the Maryland Charity Campaign for employees of the State of Maryland (#77702). Please designate Interfaith Works in your workplace giving and support OUR work at YOUR work.

Matching Campaigns
Many employers offer programs to employees and retirees to match charitable contributions. Check with your human resources department and send their matching gift form along with your gift to Interfaith Works.

Volunteer
Volunteers are crucial to our work. You can join them in making a difference in our community today. Opportunities include:
• Sort and display merchandise at our Interfaith Clothing Center
• Coordinate a drive for needed items at your school, office, congregation, etc.
• Provide a meal at a homeless shelter
• Mentor a client in our Vocational Services Program
• Landscaping or gardening work for our housing programs and shelters
• Administrative work

Consolidated Statement of Activities & Financial Position
as of June 30, 2011

<table>
<thead>
<tr>
<th>Revenue</th>
<th>Expenses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash and Cash Equivalents</td>
<td>$776,980</td>
</tr>
<tr>
<td>Cash and Cash Equivalents-Designated</td>
<td>$211,060</td>
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<tr>
<td>Investments</td>
<td>$231,314</td>
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<tr>
<td>Prepaid Expenses and Other Assets</td>
<td>$30,918</td>
</tr>
<tr>
<td>Property and Equipment</td>
<td>$2,078,880</td>
</tr>
<tr>
<td>Total Assets</td>
<td>$3,200,940</td>
</tr>
</tbody>
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| $4,441,657 |
| $1,860,884 |
| $1,175,400 |
| $292,091 |
| $156,443 |
| $51,778 |
| $44,342 |
| $842,883 |
| $8,782,146 |

| $3,200,940 |
| $218,033 |
| $653 |
| $1,047,634 |
| $1,241,429 |

| $29% |
| $12% |
| $9% |
| $3% |
| $1% |
| $1% |
| $1% |
| $4% |
| $41% |

Cash and In-kind Goods and Services
Federal, state, county, and municipal contracts
Contributions and grants
Rental Income
Program Income
Investment and Other Income
Net Incomes from Special Events
Net Assets Released from Restrictions
Total Revenue
Net Assets
Unrestricted
Undesignated | $804,677 |
| Designated | $336,982 |
| Total Unrestricted Assets | $1,141,659 |
| Temporarily Restricted | $113,424 |
| Total Net Assets | $1,255,083 |
| Total Liabilities and Net Assets | $3,009,060 |

In-kind goods and services
Federal, state, county, and municipal contracts
Contributions and grants
Rental Income
Program Income
Investment and Other Income
Net Incomes from Special Events
Net Assets Released from Restrictions
Total Revenue
Net Assets
Unrestricted
Undesignated
Designated
Total Unrestricted Assets
Temporarily Restricted
Total Net Assets
Total Liabilities and Net Assets
Accounts Payable and Accrued Expenses
Deferred Revenue
Tenant Security Deposits
Forgivable Notes Payable
Notes Payable
Total Liabilities

This financial information was derived from audited financial statements. For a complete copy of Interfaith Works’ financial statements, please contact our business office at 114 W. Montgomery Avenue, Rockville, MD 20850.
CONGREGATIONS & NONPROFITS

$200 - $999
Archdiocese of Washington
Montgomery College
Bethesda-Chevy Chase Rotary Club
Adventist HealthCare

$1,000 - $4,999
Jo Mountain
Harvey S. & Constance Long

$5,000 - $9,999
Constance F. Heller

IN-KIND DONORS
Access Montgomery TV
A Wider Circle

INDIVIDUALS

$10,000+
Lima M. Barnes & Christian J. Mitter

$5,000 - $9,999
Devlin

$1,000 - $2,999
Carlton J. & Jeanne J. Devlin

$500 - $999
Catherine E. Schwartz

$100 - $499
Harvey J. & Linda Brown

$250 - $499
Harriet S. & Bruce D. Stetson

$100 & Under
Abigail S. & John F. Stetson

EXON MOBIL CORPORATION
Global Impact
International Monetary Fund
Montgomery County
United Way of the National Capital Area

Catharine C. Maslow
Robert & Sarah Rosenbaum

N. S. & Patricia Lockard

Robert J. Holder
Bland B. & Ann H. Marchand

Barbara Bender
Dorothy Beltz

Robert J. Eger
Leslie H. Danoff

Joyce K. Constantine
Margaret Tze-Ping Chao

Jon Gerson
Garry & Alicia Gaylord

James A. Mixter
Judith Morenoff

Mary Pat Alcan
Roger Aldridge & Nancy Sherwood

Barbara Styrt
Rosanna Coffey

Milena S. & Michael Buttry

Jo Ann D. Mohr
Constance A. Morella

Joan S. Greenbaum
Harold Ross & Lori Amos, Jr.

José A. & Luz M. Dinis
Diana M. & Robert Lipton

Joan K. Henig
L. R. & Mary L. Henig

Barrow & Lila Mitchell

BETHEL CHURCH OF CHRIST

Paul & Miriam Levine

James & Martha Verme
Jo Ann Versteeg
Rebecca & Robert Weber
Nancy J. Webster
Henry de Forest Webster
Patricia Ann White
Roger Williams & David & Francie L. Schlecker
Charlotte S. Schwartz
Patricia Sessions & Debrah & Fred L. Cowan
Alan & A. Seyford
Mary Ann Seftil
Mary H. & Stephen Sherman
Christian and Shreve

Kathryn Nelson
N. James & Ellen Myerberg

Leanne J. & Dariel Myerberg

Sons of Norway, Sisters of Mercy

Montgomery Country

Erwin H. & Margaret A. Spitz

Dole & M. D. Wiren

Catharine Bowersox

Sandra M. Reynolds

CherylAnn Maas
Lawrence R. & Margaret M. Emmerich

Robert & Patricia Olden

Barbara & Linda Olson

William LeRyen

Bruce T. & Sarah Olden

James & Margaret O'Neill

Kathy Zantl-Wiener
F. Hendrickson & Dominick Folk

Mary Anne Talisman

Rebecca L. Browning
Roger Williams & Brian Roslund
Charlene & L. E. Bogren

Rita C. & Brian Brough

Kathleen & John E. Bowles

Carol D. & Joseph A. Bowles

Katherine & John A. Bowles

Rita Morgan Charitable Trust

Kathryn & Mary Vague

James & Martha Verme
Jo Ann Versteeg
Rebecca & Robert Weber
Nancy J. Webster
Henry de Forest Webster
Patricia Ann White
Roger Williams & David & Francie L. Schlecker
Charlotte S. Schwartz
Patricia Sessions & Debrah & Fred L. Cowan
Alan & A. Seyford
Mary Ann Seftil
Mary H. & Stephen Sherman
Christian and Shreve